

June 21, 2007

To Whom It May Concern:

My husband Steve and I were recently relocated to Winterville, N.C. where we purchased a home in Farrington Sub-Division that was built by Shannon Tierney. I feel that it is important to write this letter to express how happy we have been with our decision. It has been a wonderful move for us. This is due in no small part to the house that we chose. Not only does Shannon build a spectacular home, but, his relationship with his homeowners is top notch.

Shannon truly understands the importance of taking care of the customer to ensure repeat business. I feel the most successful companies are those who build the strongest relationships with their customers. Shannon is a true professional when it comes to carrying this out. However, none of this would matter if the quality of the house were not wonderful. He possesses an amazing attention to detail both on the inside and outside of the home. In my opinion there were no short cuts taken when building this home.

With every new home that is built, there are always small things that occur that need to be attended to by the builder and his staff. Shannon's accessibility has been second to none. Throughout the last year he has made himself available to us seven days a week. It is not uncommon to hear the stories of builders who are only interested in the sale of their homes, and not the relationships with their homeowners. This is where Shannon shines above the rest. On every occasion over the past eleven months, Shannon has answered our questions and taken care of any problems that have occurred in the timeliest of manners. He has also stopped by on occasion just to see if we were doing okay. He truly understands how to go above and beyond.

I can honestly say that if we ever relocate within this area, I will be calling on Shannon to build our next home.

Sincerely

Tracey Calder